



# BEHAVIORIAL HEALTH



*“The primary benefit [of working with SRS] was that it forced our staff to go electronic, to embrace that theology.”*

*– Angela Holt,  
Director of Bridge  
Systems, Middle Flint*

## EHR CONVERSION SUCCESS

### APPLICATION

Middle Flint Behavioral Health Care is an outpatient treatment facility offering behavioral health services for an 8-county jurisdiction based in Americus, GA.

### CHALLENGE

After a costly failure with a previous EHR software, the Middle Flint team engaged SRS to help them convert all of their hard copy records in conjunction with the go-live date of their new software. Their priorities were to reorganize records to reduce retention, convert to a dynamic storage barcoding system from their existing card catalogue index, send files offsite so they weren't managing a hard copy and digital system simultaneously, and only scan records as they need them.

### SOLUTION

SRS accomplished those objectives in a few weeks by picking up and indexing all of their files so that they could be quickly pulled and scanned into their new EHR software so their staff could focus on working in the software, and not think about where to find “that piece of paper”. The budget to do all of that was 15% of the cost to scan everything, spread out over 2 years of operational expense instead of a large upfront capital expense.

### RESULT

According to CEO Beth Ragan, “Secure Records Solutions has exceeded our expectations. We at Middle Flint could not be more pleased with the prompt, professional manner in which they conduct business. Not once in the two years that we've been doing business with SRS have we encountered a problem or a delay in accessing our documents. We look forward to a continued relationship with SRS and whole heartedly recommend their services.”