



*“We only pay to scan the files we need, as we need them ...”*

*– Dorian Williams,  
Director of Support  
Services, Tift Regional  
Health System*

## “WE DON’T HAVE ANY PAPER”

### APPLICATION

Tift Regional Health System (TRHS) in Tifton, Georgia is a hospital system serving 12 counties in South Central Georgia with 2300 employees, 198 licensed beds, an 85 bed nursing home and sister hospital of 40 licensed beds.

### CHALLENGE

TRHS stored 5000 boxes of records for decades in an old warehouse, and most of the management team didn’t know they existed. The Director of Support Services found the problem and sought a HIPAA compliant solution to eliminate their dependence on paper and reclaim valuable space.

### SOLUTION

SRS sent a team to pack records stored in 7 locations and indexed files to develop a tool for Medical Records to make retention decisions. SRS automated the destruction process, and now periodically scan files to Tift’s EMR as they are needed.

### RESULT

Director of Support Services, Dorian Williams, shared that “Tift Regional now has a HIPAA compliant solution that has automated the process of eliminating paper. We only pay to scan the files we need, as we need them, and have repurposed the storage space for clinical and administrative purposes.”

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